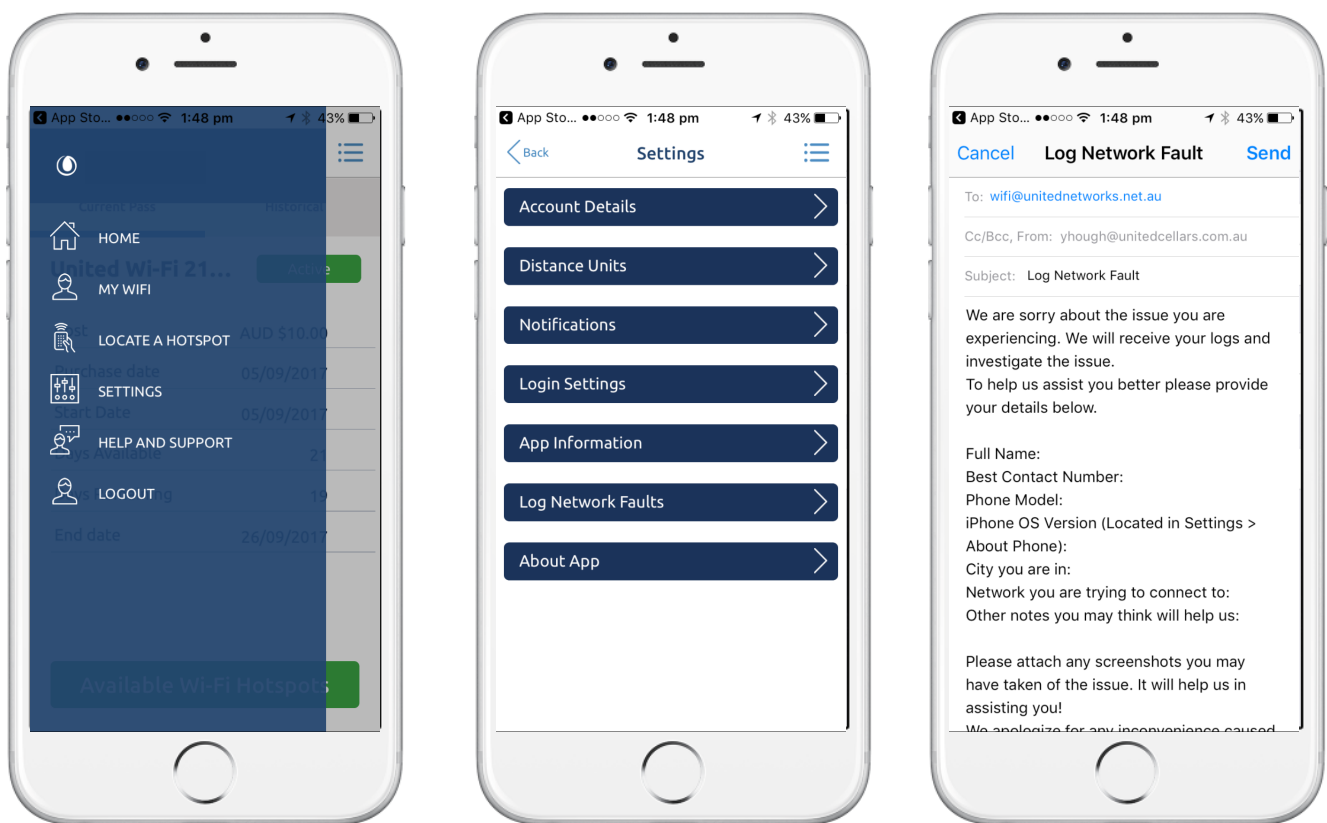




How to log an issue with a Hotspot

1. Open your app and ensure you are connected to the internet
2. Go to Settings and then Log network faults
3. Fill in the details of the email and send



-  Logging a network fault will help us in assisting you with any connectivity issues.
-  Please ensure you send us these logs when you are having difficulty with a Hotspot.

Need some more help?

-  www.unitedglobalsim.com
-  wifi@unitednetworks.net.au
-  1300 299 698 (from Australia)
-  1-855-277-1644 (from Canada & US)
-  +61 2 9003 9555 (from everywhere else)